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Privacy Policy

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Marketing and Sales: marketing@quodroid.com

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Finance: finance@quodroid.com

Operation: operations@quodroid.com

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Introduction

This notice describes the privacy policy of **www.quodroid.com** (simply referred here as “Site” or “Website”). This Privacy Policy is meant to help you understand what information we collect, why we collect it, and how you can update, manage, and delete your information.

To be more precise, this Privacy Policy explains what information of yours will be collected by us when you access the Website, how the information will be used, and how you can control the collection, correction, and/or deletion of the information. We will not knowingly use or share your information with anyone, except as described in this Privacy Policy. The use of information collected through the Site shall be limited to the purposes described under this Privacy Policy and our Terms of Use.

By visiting the Site, you are accepting and consenting to the practices described in this Privacy Policy.

What information about you do we collect?

Information that you provide us

We collect the information you provide when you use our services, including without limitation, when you register for an account, browse the Website, search for blog posts, engage with us through any social media platform, provide information, send your query, communicate, or interact with us in any manner. *This can include information such as your full name, email address, contact details, location, your queries, etc.* We also collect information about how you use our services, such as the types of content you search or engage with or the frequency and duration of your activities.

Information that we collect automatically when you use the Website

We also collect information while you access, browse, view, or otherwise use the Website. In other words, when you access the Website, we are aware of your usage of the Website, and gather, collect, and record the information relating to such usage.

Information that we collect from third party sources

You can engage with us through social media websites or mobile applications. When you engage with us through social media sites, such as Instagram or Facebook, you allow us to have access to certain information from your social media profile based upon your privacy preference settings on such platform.

How do we use this information?

We use all the information we have, to help us provide, support, and improve our services. We do not sell, rent, loan, trade, lease or license any personal information collected from or provided by you. We might use the information collected from you for the following purposes:

- a. To enhance your experience of our website, including to recognize you and welcome you to the Website.
- b. To improve the Site, our services, offerings, and your overall experience.
- c. To be able to facilitate services requested by you, personalize content, and make suggestions for you by using this information to understand how you use and interact with our services and the people or things you're connected to and interested in on and off our services.
- d. We use your information to send you marketing communications, newsletter, communicate with you about our services and let you know about our policies and terms. We also use your information to respond to you when you contact us.
- e. We use the information we have, to help verify accounts and activity, and to promote safety and security on of our services, such as by investigating suspicious activity or violations of our terms or policies.
- f. We also use your information to ensure our services are working as intended, such as tracking outages or troubleshooting issues that you report to us. And we use your information to make improvements to our services.
- g. We use information to help improve the safety and reliability of our services. This includes detecting, preventing, and responding to fraud, abuse, security risks, and technical issues that could harm us, our users, or the public.

Deleting your information

Your information, account, and the feedback that you share on our platform is yours. You can at any time delete the same. However, you acknowledge that we may retain some of the information so deleted for a reasonable period of time in order to comply with legal requests. You can request us to delete your information by writing to us at support@quodroid.com.

Cookies and Similar Technologies

Cookies are bits of electronic information that a website may transfer to a visitor's computer to identify specific information about the visitor's visits to another website. We may use automated technologies including the use of web server logs to collect IP addresses, device details, cookies, and web beacons. The Website uses a browser feature known as a cookie, which assigns a unique identification to your computer. However, in case you do not wish for us to collect such information, simply change the cookie settings on your web browser. To understand our cookie policy in more detail, please refer to our detailed [Cookie Policy](#).

Sharing of Information

- a. We may share your information with the third parties for the purposes limited to analytics and tracking.
- b. If we start storing user data on third party hosting service providers, your information would be shared with them. However, such third-party hosting service providers would have security measures in place to protect your information.
- c. We keep your information safe and do not share your information with any other third party. However, if we merge with or are acquired by another company or sell the Website or business unit, or if all or a substantial portion of our assets are acquired by another company, in those cases, your information will likely be one of the assets that would be transferred.
- d. We may also share your information in response to legal request. Please refer to [‘How do we respond to legal requests’](#) section.

Storage and Security of Information

Storage

We store the information collected by us on our database and we do not share it with any others, except for the limited purposes as mentioned in the [‘Sharing of Information’](#) section.

Retention

Personal information that we collect, access or process will be retained only so long as necessary for the fulfillment of the purposes for which it was collected, as necessary for our legitimate business purposes, or as required or authorized by law. Personal information that is no longer required to fulfil the identified purposes will be destroyed, erased or made de-identified or anonymous.

Security

We employ reasonable security practices to ensure that the information is safe and secure. However, no information on the internet is 100% safe, and you accept and acknowledge such risk. Also, we will disclose the information so collected for limited purposes as mentioned in this Privacy Policy.

Links to other sites

The Website may contain links to third-party websites that are not owned or controlled by us, *such as third-party sources that we may quote in our blog posts*. We have no control over and assume no responsibility for such websites. Be aware when you leave the Website; we suggest you read the terms and privacy policy of each third-party website that you visit.

How do we respond to legal requests?

We may access, preserve, and share your information in response to a legal request (like a search warrant, court order or summon) if we have a good faith belief that the law requires us to do so. This may include responding to legal requests from law enforcement agencies, courts, tribunals, and government authorities. We may also access, preserve, and share information when we have a good faith belief it is necessary to: detect, prevent, and address fraud and other illegal activity; to protect ourselves, you, and others, including as part of investigations; or to prevent death or imminent bodily harm. We also may retain information from accounts disabled for violations of our terms for at least a year to prevent repeat abuse or other violations of our terms.

What are your data protection rights if you are an EU resident?

If you are an EU resident, QuoDroid would like to make sure you are fully aware of all your data protection rights as per General Data Protection Regulation (“**GDPR**”). As per GDPR, you are entitled to the following:

- a. **The right to access** – You have the right to request us for copies of your personal data. *We might charge you a small fee for this service.*
- b. **The right to rectification** – You have the right to request that us to correct or complete any of your information that you believe is inaccurate or incomplete.
- c. **The right to erasure** – You have the right to request us to erase your personal data, *under certain conditions.*
- d. **The right to restrict processing** – You have the right to request us to restrict the processing of your personal data, *under certain conditions.*
- e. **The right to object to processing** – You have the right to object to our processing of your personal data, *under certain conditions.*
- f. **The right to data portability** – You have the right to request us to transfer the data that we have collected to another organization, or directly to you, *under certain conditions.*

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: support@quodroid.com.

What are your rights if you are a California resident?

- a. If you are a California resident, you may request information about our disclosure of personal information to third parties or affiliated companies for their direct marketing purposes of personal information to third parties or corporate affiliates for their direct marketing purposes.
- b. To make such request, please submit a written request specifying that you want a copy of our "California Privacy Rights" and send it to support@quodroid.com. Please include "**Attn: California Privacy**" in the subject line. We are not responsible for notices that are not labeled or sent properly, or do not have complete information. Please allow up to 30 days for us to process your request. *You can submit such a request once per year.*
- c. Non-affiliated third parties are independent from QuoDroid and if you wish to receive information about your disclosure choices or stop communications from such third parties, you will need to contact those non-affiliated third parties directly.

Children Information

Protecting children's privacy is important to us, and therefore the Site is not intended for children. We do not direct the Site to, nor do we knowingly collect any personal information from, such children. If you are not of the age of majority as per the law of jurisdiction that applies to you, you are not authorized to use the Website or provide us with any of your personal information. If we learn that a child has provided personally identifiable information to us, we will use reasonable efforts to remove such information from our database.

What choices do you have in respect of your information and data?

- a. You can always choose not to provide certain information, but then you might not be able to take advantage of many of our services.
- b. You can add or update certain information. When you update information, we usually keep a copy of the prior version for our records
- c. You can also disable certain cookies.
- d. If you want to browse our websites without linking the browsing history to your account, you may do so by logging out of your account here and blocking cookies on your browser.

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at support@quodroid.com.

Governing law and Dispute Resolution

In case of any disputes, issues, claims or controversies arising out of or in relation to your use of the Website, or our services, the governing law and dispute resolution mechanism as provided in the **Terms of Use** shall apply to this Privacy Policy statement as well.

Do you have questions or concerns about this Privacy Policy?

As per the legislation of most of the jurisdiction that we operate in, we are mandated to appoint a Grievance Officer (or a similar officer) to address the user complaints.

Therefore, in the event you have any grievance regarding anything related to these [Terms](#) or [Privacy Policy](#), or with any content of QuoDroid, you may freely address or write your concerns to the Grievance Officer to:

Name: Saurav Sarkar

Contact: +91 8554827944

Email: complaints@quodroid.com

Welcoming of suggestions

We welcome your comments regarding this Privacy Policy. Please write to us at support@quodroid.com.

Last updated by Team QuoDroid on **July 25, 2021**.